

**COUNTY OF SAN LUIS OBISPO BOARD OF SUPERVISORS
AGENDA ITEM TRANSMITTAL**

(1) DEPARTMENT Administrative Office	(2) MEETING DATE 12/18/2012	(3) CONTACT/PHONE Nikki J. Schmidt (805)/781-5496	
(4) SUBJECT Request by United Way to receive and file the FY 2012-13 Community based organization grant mid-year status report for 2-1-1 SLO County.			
(5) RECOMMENDED ACTION It is recommended that the Board receive and file the 2-1-1 SLO County mid-year status report.			
(6) FUNDING SOURCE(S) N/A	(7) CURRENT YEAR FINANCIAL IMPACT \$0.00	(8) ANNUAL FINANCIAL IMPACT \$0.00	(9) BUDGETED? N/A
(10) AGENDA PLACEMENT <input checked="" type="checkbox"/> Consent <input type="checkbox"/> Presentation <input type="checkbox"/> Hearing (Time Est. _____) <input type="checkbox"/> Board Business (Time Est. _____)			
(11) EXECUTED DOCUMENTS <input type="checkbox"/> Resolutions <input type="checkbox"/> Contracts <input type="checkbox"/> Ordinances <input checked="" type="checkbox"/> N/A			
(12) OUTLINE AGREEMENT REQUISITION NUMBER (OAR) N/A		(13) BUDGET ADJUSTMENT REQUIRED? BAR ID Number: N/A <input type="checkbox"/> 4/5th's Vote Required <input checked="" type="checkbox"/> N/A	
(14) LOCATION MAP N/A	(15) BUSINESS IMPACT STATEMENT? No	(16) AGENDA ITEM HISTORY <input type="checkbox"/> N/A Date June 13, 2012 budget hearings	
(17) ADMINISTRATIVE OFFICE REVIEW 			
(18) SUPERVISOR DISTRICT(S) All Districts -			

County of San Luis Obispo



TO: Board of Supervisors

FROM: Nikki J. Schmidt, Administrative Analyst

DATE: 12/18/2012

SUBJECT: Request by United Way to receive and file the FY 2012-13 Community based organization grant mid-year status report for 2-1-1 SLO County.

RECOMMENDATION

It is recommended that the Board receive and file the 2-1-1 SLO County mid-year status report.

DISCUSSION

During the 2012-13 Budget Hearings, your Board increased funding for the 2-1-1 SLO County project by \$10,000 to \$35,000 (from \$25,000). As a condition of that increase, the Board directed United Way to provide a progress report mid-year.

United Way, in their revised scope of work/work plan, had stated that they expected to handle approximately 6,500 calls in FY 2012-13. As of October 31, 2012, they are reporting that 1,317 calls have been handled with 1,264 of those being provided with information and referral (known as I&R Transaction) for health and human services. United Way has reported that they do not anticipate meeting the goal of 6,500 calls but rather are projecting a total of 5,000 calls. More importantly though is the increase in the number of calls being referred to other agencies, such as mental health or suicide prevention hotlines, general legal aid, food, or housing which are on track to increase by 13%, to 3,600 as compared to 3,194 in 2011.

Additionally, the original scope estimated that 2% of the callers would receive a follow-up call to assess their experience. At mid-year, United Way was able to survey 35% of the callers. This feedback is used to improve the quality of 2-1-1 SLO County services.

United Way also reports that the 2-1-1 SLO County database continues to be improved and maintained as a searchable public resource directory and is updated monthly. During this period, there were a total of 527 searches from 58 unique internet addresses recorded. A smart phone app is in the process of being developed.

Specific details can be found in attached report.

OTHER AGENCY INVOLVEMENT/IMPACT

Various non-profit organizations were approved for grants during the FY 2012-13 budget hearings. United Way provided the attached mid-year report.

FINANCIAL CONSIDERATIONS

There is no financial cost associated with this item. During the budget process, your Board approved a total of \$1.8 million in grant funding for Fund Center 106 – Contributions to Other Agencies' various grant programs (district community projects, community based organizations, preventive health and other agencies grants). United Way was granted a total of \$35,000 for FY 2012-13. The mid-year report indicates that \$23,449 of the grant has been expended as of October 31, 2012.

RESULTS

Community based organization grants funds approved during the FY 2012-13 budget hearings assist non-profit agencies in providing essential services to County residents that are not provided by the County or provide a service that contributes to the health, economic, and social well-being of County residents. Each organization is required to provide a scope of work with details relating to meaningful measurable results.

ATTACHMENTS

1. FY 2012-13 Scope of Work/Work Plan
2. United Way/2-1-1 SLO County FY 2012-13 Mid-Year report